

FAQ

1. What is Krue?

- Krue is a live streaming platform for musicians and music lovers where streamers can perform, share, and engage with you in real time. Check out our blog to learn more: medium.com/@Krue.tv

2. Can only musicians broadcast?

- Anyone can broadcast, but if you're not a musician, your broadcast must be pertaining to music. This includes performances, practice, music podcasts, music promotions, interviews with musicians, album reviews, song writing, producing, and other music-related broadcasts. If you ARE a musician, you can have broadcasts that aren't necessarily music related occasionally, but we ask that you keep most content related to music!

3. Can anybody watch a stream?

- Yes! All live broadcasts are free to watch and interact with on Krue.

4. Can I stream a concert or a friend playing music? *

- Yes! Help us find the next Krue star! Keep in mind, these kinds of broadcasts usually have low quality connection, and bad audio so stream at your own risk, they're usually not as enjoyable!

5. Can I play covers?

- Yes! If you do, please give a shout out to the original artist and provide the name of the song.

6. How do musicians monetize?

- Musicians monetize when their viewers send them Tips. Only Krue Partners are able to monetize. Learn more about becoming a Partner in our Partnership Guideline or by emailing us at info@krue.tv.

7. What happens when I follow someone?

- When you follow a channel, you will be prompted to receive desktop or mobile notifications whenever they go live. You can also choose to disable notifications in the settings section.

8. Is there a mobile app?

- Yes! You can download the Krue app on the Apple Store and our Android app on the Google Play store.

9. Can I broadcast from both mobile and web?

- Yes! Broadcasters have the option to go live using their web browser or a 3rd-party streaming service such as OBS, or they can go live directly from our iOS mobile app. Android streaming is coming soon!

10. How do I get featured?

- We feature musicians on our homepage to share great content with the Krue community. To get featured, it helps to broadcast consistently, have clear audio and video feeds (check out OBS), and grow a following! Also, ask us about joining our Artist Discovery Program, a collection of awesome artists we feature regularly.

11. What is the Artist Accelerator?

- The Artist Accelerator is a handpicked collection of Krue artists that are dedicated to advancing their music careers. We offer management services to artists in the program free of charge, such as social media growth, merchandising, booking gigs, viral marketing, and more. Contact info@krue.tv to learn more.

12. How do I stream higher quality audio/video or customize a stream?

- OBS or Open Broadcast Software is the best way to do this. Check out our OBS guide. All you have to do is download the free software and go live with it.

13. Are there any ads on Krue?

- Nope!

14. How do I see broadcasts that I've missed?

- Go to a streamers profile and click "Past Streams", their archived streams should be there.

15. Can I schedule an upcoming broadcast?

- We're adding Scheduled Streams very soon!

16. Can anybody chat?

- Yes, unless a broadcaster turns on Subscriber-only chat mode, in which case only the channel's Subscribers will be able to chat. The broadcaster may decide do this if the chat becomes too busy to interact with their audience.

17. I've been muted, what can I do now?

- Unfortunately, there is nothing you can do unless the broadcaster un-mutes you. Remember, Krue does not condone toxic, offensive, or violent comments in any way. If there is evidence of such behavior you may be banned from the site altogether. If you think that you were muted unjustly, feel free to contact us at info@krue.tv.

18. I have more specific questions, what's the best way to get in touch?

- You can always email us at info@krue.tv with more specific questions or send us a tweet at @KrueTV!

19. How do I delete an old broadcast?

- It's easy but only available on web now! Go to Krue.tv, click on your profile, go to the "Past Streams" tab, and click the eye ball on the top right hand corner of the stream you want to hide!